

## **Blades Gents Barbers: Returns & Refund Policy**

At Blades Gents Barbers, we take pride in offering high-quality male grooming products that meet the highest standards of hygiene and safety.

Due to the nature of our products including but not limited to grooming tools, hair products, shaving supplies, skincare items, and personal-use accessories, we do not accept returns, exchanges, or refunds on any items once they have been purchased.

### **Why We Cannot Accept Returns**

Many of our products are considered personal-use hygiene items. For the safety and wellbeing of all customers, once these items leave our premises, they cannot be resold or returned to stock. This policy ensures:

- All customers receive new, unused, and uncontaminated products
- Compliance with hygiene and health standards
- Prevention of contamination or tampering risks

### **Exceptions**

We may offer a replacement or refund only in the following situations:

- Items that arrive damaged or defective
- Incorrect item received due to our error

In such cases, defects must be reported within 48 hours of purchase, along with proof of purchase and photos of the issue.

### **Non-Returnable Items**

All products sold by Blades Gents Barbers are considered final sale, including:

- Grooming tools (e.g., trimmers, razors, brushes, combs)
- Hair and beard products
- Shaving creams, oils, and aftercare products
- Skin and body care items
- Any product intended for personal or grooming use